

RT for CompServ Ticket

#16017: Computer Screen Not Turning On

[\[Reply\]](#) [\[Comment\]](#)

New messages

There are unread messages on this ticket. You can [jump to the first unread message](#) or [jump to the first unread message and mark all messages as seen](#).

Ticket metadata

The Basics

Id: 16017
Status: resolved
Priority: 0/
Queue: PC

Reminders

New reminder:

Subject:
Owner:
Due: [Calendar](#)

Custom Fields

Location: (no value)
Instructional Emergency?: (no value)
Why Stalled: (no value)
Priority: (no value)

Dates

Created: Thu Sep 19 12:06:37 2013
Starts: Not set
Started: Thu Sep 19 15:42:04 2013
Last Contact: Fri Sep 20 09:49:12 2013
Due: Not set
Closed: Fri Sep 20 09:49:12 2013
Updated: **Fri Sep 20 09:49:12 2013 by michael_teehee**

People

Owner: Michael Teehee
Requestors: Nohemy Ornelas
Cc:
AdminCc:

More about Nohemy Ornelas

Comments about this user:

No comment entered about this user

This user's 10 highest priority tickets:

- [1428: \(emcdonal\) Implement bolt on from SBCC for DSPS \[open\]](#)
- [8196: \(Nobody\) Self Service Implementation - Fin Aid new functionality \[stalled\]](#)
- [8329: \(emcdonal\) Evaluate Banner developed report for Gainful Employment \[stalled\]](#)
- [15560: \(tyler_penney\) Get Shibboleth working for Student authentication to Academic Works \[open\]](#)
- [15879: \(ateran\) Student Accommodation \(Plato\) \[open\]](#)

Links

Graph

Depends on: [\(Create\)](#)
Depended on by: [\(Create\)](#)
Parents: [\(Create\)](#)
Children: [\(Create\)](#)
Refers to: [\(Create\)](#)
Referred to by: [\(Create\)](#)

Ticket in

- [1904: \(mowen\) New Transfer File Job RPRCP11 \[open\]](#)
- [9236: \(mitchell_browne\) Scanner Quote \[stalled\]](#)
- [14191: \(Kthorp\) Re: Academic Works \[open\]](#)
- [14927: \(Nobody\) Potential Interface for FA Orientation Interface \[stalled\]](#)
- [15558: \(Kthorp\) Master Ticket for Cuesta Promise \[new\]](#)

Groups this user belongs to:

- *Unprivileged*
- *Everyone*

History

Brief headers — [Full headers](#)

#	Fri Sep 20 09:49:12 2013	The RT System itself - Outgoing email recorded
#	Fri Sep 20 09:49:12 2013	Michael Teehee - Status changed from 'open' to 'resolved'
#	Fri Sep 20 09:49:12 2013	The RT System itself - Outgoing email recorded
#	Fri Sep 20 09:49:12 2013	Michael Teehee - Correspondence added
	<p>Nohemy,</p> <p>I have replaced the video cable and display port adapter with a higher quality unit. Please let me know if it continues to be a problem.</p> <p>--</p> <p>Thank you,</p> <p>Mike Teehee Computer services</p>	
#	Thu Sep 19 15:42:04 2013	Michael Teehee - Status changed from 'new' to 'open'

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text/plain 191b

Thu Sep 19 15:42:04 2013 **Michael Teehee - Comments added**

It appears to be a problem with the cable. Nohemy jiggled the cable and it came back on I have been out in the past and had to re-seat the cable. I will replace the cable as soon as the computer is accessible.

--
Mike

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Thu Sep 19 15:30:31 2013 **Michael Teehee - Taken**

Thu Sep 19 15:22:04 2013 **Jay Chalfant - Queue changed from Dispatch to PC**

Thu Sep 19 12:06:37 2013 **The RT System itself - Outgoing email recorded**

Thu Sep 19 12:06:37 2013 **Nohemy Ornelas - Ticket created**

Subject: Computer Screen Not Turning On
Date: Thu, 19 Sep 2013 12:03:52 -0700
To: "RT ComputerServices" <cs@cuesta.edu>
From: "Nohemy Ornelas" <nohemy_ornelas@cuesta.edu>

Hello,

I have had this issue in the past and am not sure if there is a short in the connection or what? Can you please help?

Thanks,

Nohemy

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[Download \(untitled\) / with headers](#)
text/html 1.7k